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To: U.S. Patent and Trademark Office – From: Christian R. Andersen  
Sr. Paralegal – Intellectual Property  
Group Art Unit: 2665  
Confirmation No.: 2133

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Fax: 703-872-9306 Pages with 7  
Cover:

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**FORMAL SUBMISSION OF:**

- 1) **Second Request for Corrected  
Filing Receipt.**

|                       |   |
|-----------------------|---|
| Title:                | <b>METHODS AND SYSTEMS FOR CONTACT MANAGEMENT</b> |
| Serial No.            | <b>10/720,784</b>                                 |
| Filing Date:          | <b>November 24, 2003</b>                          |
| First Named Inventor: | <b>Mahesh RAJAGOPALAN</b>                         |
| Atty. No.             | <b>03-1023</b>                                    |

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

  
Christian R. Andersen

Date of Transmission: May 26, 2005

PATENT  
Customer No. 32,127  
Attorney Docket No. 03-1023

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Mahesh RAJAGOPALAN et al.

Application No.: 10/720,784

Filed: November 24, 2003

For: METHODS AND SYSTEMS FOR  
CONTACT MANAGEMENT

)  
)  
) Group Art Unit: 2641  
)  
) Examiner: Unknown  
)  
) Confirmation No.: 4941  
)

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**SECOND REQUEST FOR CORRECTED FILING RECEIPT**

We are forwarding herewith a copy of the Filing Receipt for the above-identified patent application. Priority Application Nos. 10/083,792, 10/083,884, and 10/083,822, all filed on February 27, 2002, are not listed on the Filing Receipt, and are shown in ink on the attached copy.

The Response to Request for Corrected Filing Receipt mailed May 9, 2005 incorrectly indicates that these continuity claims cannot be added without an Application Data Sheet or amendment to the first page of the specification. Applicants respectfully submit that neither of these submissions are required because the first page of the specification currently claims priority to Application Nos. 10/083,792, 10/083,884, and 10/083,822: "This application is a continuation-in-part of . . . U.S. Patent Application No. 10/083,792 . . . U.S. Patent Application No. 10/083,884 . . . and U.S. Patent Application No. 10/083,822 . . . ." A copy of the first page of the specification is attached to this request.

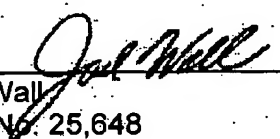
PATENT  
Customer No. 32,127  
Attorney Docket No. 03-1023

It is respectfully requested that a corrected Filing Receipt be issued as soon as possible.

Respectfully submitted,

Dated: May 26, 2005

By: \_\_\_\_\_

  
Joel Wall  
Reg. No. 25,648

06592.0308  
R. Ward

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## UNITED STATES PATENT AND TRADEMARK OFFICE

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| APPL NO.   | FILING OR 371<br>(c) DATE | ART UNIT | FL FEE REC'D | ATTY. DOCKET NO | DRAWINGS | TOT CLMS | IND CLMS |
|------------|---------------------------|----------|--------------|-----------------|----------|----------|----------|
| 10/720,784 | 11/24/2003                | 2641     | 1820         | 03-1023         | 9        | 52       | 7        |

06592.0308  
CONFIRMATION NO. 4941

## CORRECTED FILING RECEIPT

OC000000015971804

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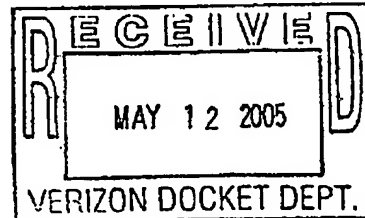
VERIZON CORPORATE SERVICES GROUP INC.  
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MAILCODE HQEO3H14  
IRVING, TX 75038

Date Mailed: 05/09/2005

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please mail to the Commissioner for Patents P.O. Box 1450 Alexandria Va 22313-1450. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt Incorporating the requested corrections (if appropriate).

## Applicant(s)

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## Domestic Priority data as claimed by applicant

This application is a CIP of 10/083,793 02/27/2002  
all of which } which claims benefit of 60/272,122 02/27/2001  
claim } and claims benefit of 60/272,167 02/27/2001  
and claims benefit of 60/275,667 03/13/2001  
and claims benefit of 60/275,719 03/13/2001 ABN  
and claims benefit of 60/275,020 03/13/2001  
and claims benefit of 60/275,031 03/13/2001  
and claims benefit of 60/278,505 03/19/2001  
This application 10/720,784  
claims benefit of 60/428,704 11/25/2002  
and claims benefit of 60/436,018 12/26/2002  
10/083,792 02/27/2002  
10/083,884 02/27/2002  
10/083,822 02/27/2002

DC TO  
5-24-05

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**Foreign Applications****If Required, Foreign Filing License Granted: 02/23/2004****The country code and number of your priority application, to be used for filing abroad under the Paris Convention, is US10/720,784****Projected Publication Date: 07/21/2005****Non-Publication Request: No****Early Publication Request: No****Title****Methods and systems for contact management****Preliminary Class****379****RECEIVED  
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Title 37, Code of Federal Regulations, 5.11 & 5.15****GRANTED**

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has lapsed from the filing date of this application and the licensee has not received any indication of a secrecy order under 35 U.S.C. 181, the licensee may foreign file the application pursuant to 37 CFR 5.15(b).

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